



At Bubbles, we believe that working closely with parents is at the heart of everything we do. Building strong partnerships with families is an important part of nursery life, and we're committed to keeping you involved every step of the way.

To support this, we use the innovative Famly app, giving parents, guardians and carers a clear and simple way to stay connected to their child's nursery experience.

The Famly app keeps everything in one convenient place. You can see daily updates, keep your child's details up to date, message staff, and access important information such as learning observations and invoicing — all at the touch of a button.

We'd love you to take a moment to watch this short video to see how the app can benefit you and your family.

[Famly - Parents Welcome Guide](#)

For more information on some of the Famly app features please keep reading.

See Your Child's Daily Activity

We share updates about your child's day, including:

- Sign-in and sign-out times
- Nappy changes and toilet visits
- Sleep times
- Meals and snacks

View Your Child's Learning Journey

You can view and comment on Observations that are created by staff to document your child's learning and development linked to curriculum areas. These make up the learning journey and may include:

- Written notes
- Photos
- Videos
- A combination of these

Send Messages to Us

You can message us securely through **Famly**.

Depending on your setting, you may be able to send messages to:

- Staff in your child's room
- A specific staff member, such as your child's special person
- The management team

Add or Edit Your Child's Information

We store important information about your child to support their care. We may ask you to help keep this information up to date.

- Contact information
- Medical details
- Dietary requirements
- Emergency contacts

We also use the app to obtain parental permissions to help ensure your child can safely take part in activities at nursery, such as trips, photo permissions or safeguarding related agreements.

View Your Invoices and Account History

If you have been assigned as a Bill payer or Invoice recipient, you will have access to the Balance tab in **Famly**. From here, you can view:

- Invoices
- Payments
- Account balance
- Payment history

Detailed information on the app and how to use it is available on the **Famly** website. Follow these links to learn more.

[Parents: a guide to the Famly app](#)

[Parents: how to get the most out of the app](#)

We hope this has given you a helpful insight into how the app helps build strong, supportive relationships with our families and their children and we look forward to welcoming you to Bubbles.